

CORPORATIVE POLICY**QUALITY POLICY**

OCB PHARMACEUTICAL SRL, which is **dedicated to the design, manufacture and commercialization of bismuth derivatives**, has become a world leader in this field. This fact has placed us at the front of Bismuth compounds, allowing us to excel in these markets for an excellent level of quality and for a firm commitment to the company in the protection and in the prevention of any type of pollution.

Our Quality Policy is defined by the following points involving the whole organization:

- To focus on achieving the goal, it is essential to dedicate all our efforts toward **Customer Satisfaction**.
- To satisfy our customers, we must be able to meet their needs, which can be summarized in the following points:
 - Products of unbeatable quality.
 - Deserve service and attention.
 - Competitive prices.
 - Disposal of products on the scheduled date.
- Furthermore, to ensure the future of OCB PHARMACEUTICAL SRL and all its employees, **customer needs must be met at the lowest cost by optimizing operational and production resources**, minimizing consumption, and implementing economically and technically feasible energy-saving and energy-efficiency measures.
- OCB PHARMACEUTICAL SRL evaluates, controls and monitors the performance of its external suppliers based on an annual risk assessment, considering criteria such as certification status, product and/ or service quality, historical performance and pricing.
- The organization is committed to complying with all applicable normative and regulations.
- The possible application of the **Best Available Techniques** defined for our sector will be considered to assess their feasibility.

In order to ensure that the whole efforts are aligned toward the same objectives, a Management Policy has been established which allows transmitting to all components of the company its concern for **continuous improvement**.

This Management Policy is based on the implementation of the following management elements:

- Good Manufacturing Practices (GMP).
- UNE-EN-ISO 9001:2015 – Quality Management System.
- Continuous training of all employees.

For successful implementation of the strategy defined herein requires the participation and commitment of all employees of OCB PHARMACEUTICAL SRL.

The human factor is essential for the effective implementation of the Quality Policy, and we will all feel proud and satisfied knowing that we can perform our work to the highest standards.

Let us make our catchword true

WE EXPORT SUSTAINABLE QUALITY

Canovelles, 19th May 2026

Meiqun Wu
General Manager

